SIGMA License Compliance Services for IBM Maximo

SIGMA offers the following license compliance focused services for IBM Maximo:

- Maximo user profiling to user types based on license types and organization

- Monthly and longer time historical usage data for each user type

- Analysis of licensing needs and usage; authorized, concurrent, limited, express and self-service for internal and external users

- Analysis of dormant and misconfigured user accounts

- Automated reports available

- Can be implemented in on-premise system, private cloud (co-location offering) or full SaaS solution

- Possibility for near real-time view on license usage

- Possibility to prevent accidental creation of unlicensed user accounts

- License usage vs entitlement assessments

Your benefits for using our licensing expertise:

- Cost savings with fewer new licenses required

- Protect the value of your Software Assets with right license types

- Avoid financial risks in license audits

- Optimize license configuration and costs using right combination of named and concurrent licenses for each user role (with tracking capability)

- Service charge based on delivery according to agreement, fixed price or T&M

- Discount potential on IBM license maintenance renewal if connected to this service.

- Maximo License Compliance Service can be included in Application Maintenance Support (AMS) services

SIGMA is IBM Premium Partner in Enterprise Asset Management, Advanced Analytics, IT Service Management, IT Automation and Websphere software technologies.

SIGMA has full range of Service Desk and AMS options to support customers based on their subscribed services. Service Delivery can be based on fixed monthly fee, T&M assistance or combination of services ordered under Frame Agreement.

With extended partner network Sigma can offer IBM licensing services to all IBM software solutions.

IBM SOFTWARE LICENSING IN BRIEF

- Perpetual: Licenses are purchased under IBM Passport Advantage Agreement as capex investment. After first year and annual maintenance fee, usually 20% of license cost, is required to keep entitlement for new versions and product support. Licenses may be used also after maintenance subscription expires.

- Rental: License entitlements are part of a Service Provider solution or Fixed Contract Term subscription, and based on monthly or quarterly fee. There are no separate maintenance fees for rental licenses. After contract period entitlement expires if not renewed.

- IBM SaaS: Licensing, infrastructure and system maintenance are provided as a service under monthly fee. The scope may vary by type of service, and the delivery model is based on public, private or hybrid configuration. Sigma is an authorized IBM SaaS Solution Support Provider delivering base SaaS service and Level-1 support. Sigma AMS can extend the base services for system development and maintenance.

- Cloud and co-location services: Cloud delivery based hosting service that includes perpetual or rental licenses in a private cloud environment, customized for customer needs, under single monthly fee and Service Level Agreement. Sigma AMS (Application Maintenance Support) is included for system support and development services.

- Authorized User is a unit of measure by which the Program can be licensed. An Authorized User is a unique person who is given access to the Program. The Program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the Program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User given access to the Program in any manner directly or indirectly (for example: via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

- Concurrent User is a unit of measure by which the Program can be licensed. A Concurrent User is a person who is accessing the Program at any particular point in time. Regardless of whether the person is simultaneously accessing the Program multiple times, the person counts only as a single Concurrent User. The Program may be installed on any number of computers or servers, but Licensee must obtain entitlements for the maximum number of Concurrent Users simultaneously accessing the Program. Licensee must obtain an entitlement for each simultaneous Concurrent User accessing the Program in any manner directly or indirectly (for example: via a multiplexing program, device, or application server) through any means.

- If the license is designated as "Limited Use User", Licensee cannot use more than three (3) modules within the IBM Maximo Asset Management program, excluding the Administration, Integration, Security, and System Configuration modules.

- If the license is designated as "Express Use User", Licensee is entitled to access the IBM Maximo Asset Management program solely for the purpose of running and viewing reports, read only view of records, changing status of records and updates to Work Orders that have been assigned to the Licensee.

Individuals that are using Maximo solely for the following purposes or are using only the following functions of the Program do not require entitlements to Maximo:

- Entering service requests and viewing the status of their service requests.

- Creating and viewing requisitions, viewing templates and viewing drafts via the Desktop Requisitions application

More complete license information is available at:

http://www03.ibm.com/software/sla/sladb.nsf/lilookup/84494A9458A4DFB685257E66005D0B55?OpenDocument